

## WE WILL

- Provide consistency in policies and practices.
- Set the standard for state agency operations.
- Be an agency with whom others choose to work.
- Provide competitive compensation and benefits.
- Establish measurable results of our accomplishments.
- Communicate in a seamless and ongoing manner.
- Guarantee continuum of government.
- Be respected and trusted by customers.
- Strive for overall customer satisfaction.
- Be the employer of choice.
- Improve functionality of automated systems.

## CORE VALUES

- Respect
- Integrity
- Excellence
- Resourcefulness
- Responsiveness

## WHAT WE DO

**Fiscal Management** oversees the budgeting, accounting, payroll, and financial reporting functions for North Dakota state government entities.

*Sheila Peterson, Director*  
*speterson@nd.gov 701.328.2680*

**Human Resource Management Services** provides human resource guidance and assistance; promotes consistent HR practices; maintains the state classification and compensation plan; and provides training and mediation services.

*Laurie Sterioti Hammeren, Director*  
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**Central Services** provides procurement and printing services, commonly-used office supplies to state agencies, and disposes of state-owned fixed assets and distributes Federal surplus property to eligible entities.

*Linda Belisle, Director*  
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**Facility Management** maintains the state capitol complex, plans for future growth needs and provides tour and central mailroom services.

*John Boyle, Director*  
*jaboyle@nd.gov 701.328.2471*

**Risk Management** promotes safety and reduces loss resulting from claims by identifying and measuring risks of loss to the State and implementing appropriate measures to address those risks.

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2008-2011

## STRATEGIC PLAN

State of North Dakota

# OMB

Office of Management  
and Budget

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# OUR PLAN

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1)

## **Inform and engage stakeholders.**

Goal 1.1 Increase overall stakeholder satisfaction.

2)

## **Enhance external communication.**

Goal: 2.1 Develop and implement external OMB newsletters for stakeholders.

Goal: 2.2 Continuously enhance OMB website to better serve customers.

Goal: 2.3 Improve division specific outreach to enhance external communication.

3)

## **Provide training to employees of state entities.**

Goal: 3.1 Implement state employee subject matter training.

4)

## **Improve internal communication.**

Goal: 4.1 Implement an internal newsletter about agency-wide activities.

Goal: 4.2 Increase internal social gatherings to foster internal agency collaboration.

Goal: 4.3 Improve intra-divisional communication.

Goal: 4.4 Improve cross-divisional communication.

5)

## **Improve, upgrade, and leverage our technological capabilities.**

Goal: 5.1 Enhance technical capabilities.

6)

## **Enhance OMB workforce development.**

Goal: 6.1 Improve recruitment and retention of workforce.

Goal: 6.2 Enhance professional development training for OMB employees.

Goal: 6.3 Develop and implement succession planning.

## **Mission Statement**

The Office of Management and Budget provides innovative leadership and support to state government.

## **Vision**

OMB will set the standard as the most respected and trusted source of leadership and expertise in state government.

OMB